

Impact of Social Media Advertising on Customer Behavior

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Abstract:

Marketing strategies today primarily utilize social media advertising to modify how customers behave. The research analyzes the effects of social media advertising on consumer choices as it examines the operations of Facebook, Twitter and Instagram platforms on purchase decisions. The study delves into the psychological mechanisms behind social media advertising, the role of influencer marketing, and the effectiveness of targeted ads. Through examination of secondary data from specific industry reports alongside various studies the research explores complete social media advertising effects on engagement activities and brand retention and buying behavior among customers. The research reveals that social media advertisements create increased brand publicity and develop individualized connections between brands and their customers. The findings of the research stressed both the problems caused by frequent advertisement overload and data protection issues since these factors have damaging effects on consumer conduct. The paper ends by offering directions for marketers to boost their social media advertising approaches that generate optimal customer benefits.

Keywords: Digital Marketing, Consumer Behavior, Brand Awareness, Social Media, Targeted Advertising, Brand Loyalty

1. Introduction

Businesses now have essential changes in their customer communication methods through the advent of advanced digital social media platforms. The internet platforms Facebook along with Instagram and Twitter and LinkedIn have transformed from basic networking tools into effective marketing channels which allow brands to connect with their potential consumers

right as they interact. Businesses now benefit from social media advertising because it reshaped conventional marketing while giving them new ways to reach customers through personalized and interactive and potent approaches. Modern marketing operations underwent fundamental changes because of these developments which have heavily influenced customer responses across the whole brand experience lifecycle and purchase process. Marketers and researchers

continuously investigate customer behavior patterns because social media maintains its position as the top digital platform.

This dissertation focuses on assessing the effects of social media advertising upon customer actions. Social media advertising contains many strategies starting with paid advertisements and moving to influencer endorsements and concluding with natural content promotion that must seize audience focus and generate interaction. Billions of people across the world use social media platforms which have evolved into optimal markets for businesses to market their products and services (Al Akayleh, 2021). These strategies succeed when consumers react positively to them along with changes in their behavioral patterns. Researchers in this study investigate fundamental questions regarding social media advertising that affect customer engagement and brand loyalty and purchase decisions through analyzed psychological mechanisms.

The primary objective of this dissertation is to explore the impact of social media advertising on customer behavior. Specifically, the study aims to answer the following research questions:

1. Social media advertising works through which methods to engage customers while building brand loyalty.
2. What psychological mechanisms underlie the effectiveness of social media advertising?
3. Through influencer marketing which influence patterns of customer behavior stands as what role.
4. Through specific ad placement on social media networks which targeting consumers do brand promotions influence what people ultimately buy.

5. Social media advertising encounters various barriers while attempting to shape customer choices because of associated challenges.

This research will gather second-hand data from different sources including academic journals alongside industry reports and case studies to solve the research questions. The research findings will give valuable market intelligence to businesses attempting to optimize their social media advertising while boosting customer engagement (Bandara, 2021).

2. Literature Review

2.1 The Evolution of Social Media Advertising

Social media advertising has progressed amazingly over the past two decades through developing from basic advertisement practices to smart data-based marketing methods. The early 2000s brought MySpace and Friendster onto the market offering brands their first opportunity to display banner ads with sponsored content. The initial advertising methods in that period proved insufficient because they had restricted functionalities and failed to achieve the same level of precision that modern advertising platforms deliver. Facebook Ads launched in 2007 as the industry's breakthrough moment because it delivered revolutionary targeting features to the market (Chowdhury et al., 2024). Advertisers achieved their first targeted ad delivery system with user data through this innovation which established the benchmark in social media advertising.

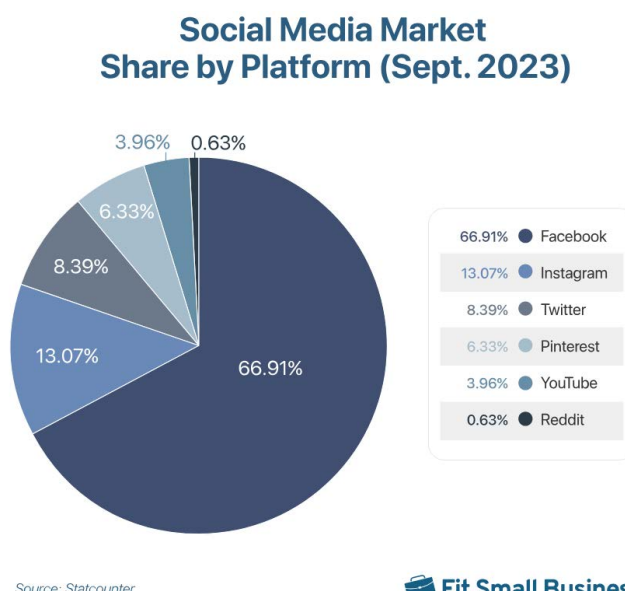


Figure 1: Social Media Market Share by Platform (Sept. 2023) from <https://fitsmallbusiness.com/social-media-marketing-statistics/>

The introduction of Facebook Ads established an entirely new period in modern digital marketing. Advertisers at once recognized the massive opportunity to connect with active user groups through social media which caused numerous other networks to initiate comparable advertising systems. Each major social media platform including Instagram, Twitter, LinkedIn, and Snapchat launched customized advertising products that catered to the audiences on their networks. The visual layout of Instagram created

a perfect environment for lifestyle and fashion brands but LinkedIn provided B2B advertisers with their professional target audience. The year 2020 marked 105 billion as the global spend for social media advertising while analysts predict this figure will reach 137 billion next year (EMARKETER, 2024). Modern marketing strategies heavily depend on social media advertising because of its explosive growth trend.

Social media advertising spending worldwide from 2021 to 2028

(in billion U.S. dollars)

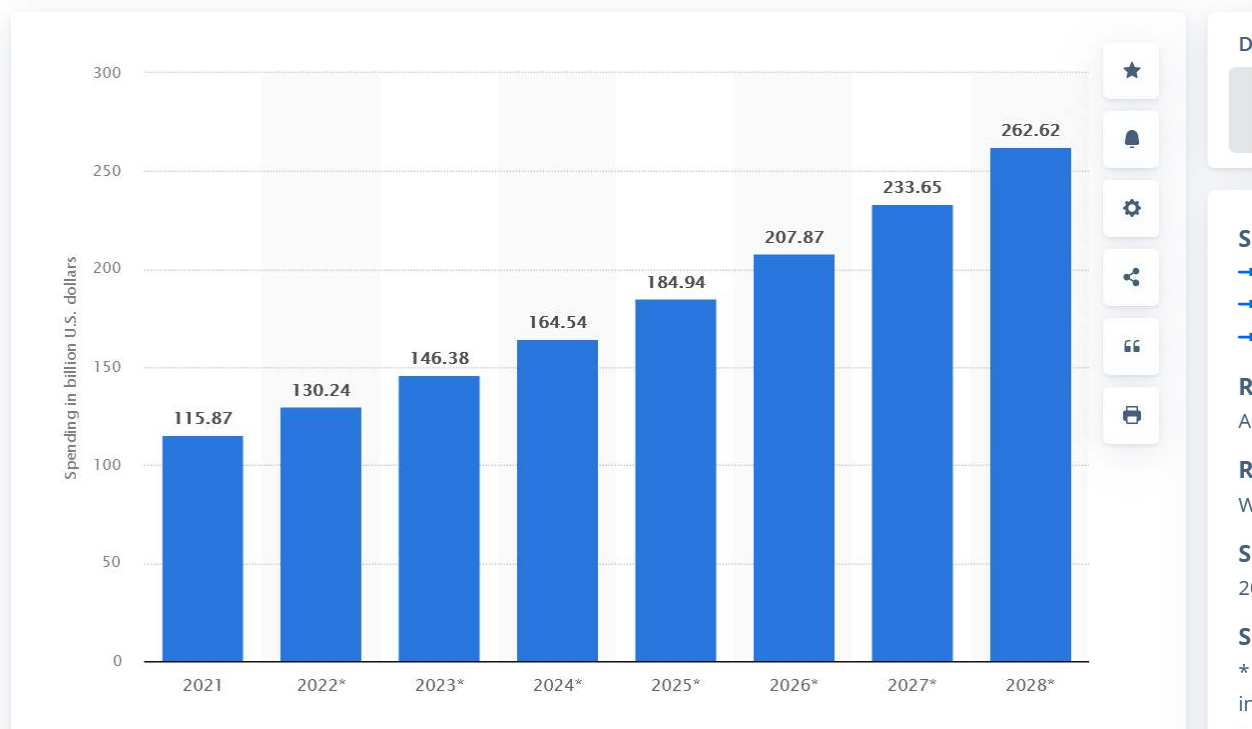


Figure 2: Social Media Advertising Spending Worldwide (2021–2028) from <https://www.statista.com/statistics/271406/advertising-revenue-of-social-networks-worldwide/>

The technological progress in social media advertising led to its development. Advancements in mobile technology combined with the rise of smartphones has led to a wider accessibility of social media platforms for brands to target their consumers at all times through any location. The precision of ad targeting has increased through artificial intelligence (AI) and machine learning algorithms which enable brands to deliver tailored content to consumers. Facebook and Instagram use artificial intelligence to study user interactions for identifying advertised content that would engage their particular audience most effectively (Ashley & Tuten, 2020). The set of individualized advertising options through social media has led to enhanced advertising effectiveness so it functions as a fundamental

element of present-day digital marketing methods.

The quick growth of social media advertising brought forward multiple challenges for its progression. People experience a high level of advertising fatigue because social media has become excessively flooded with promotional material. According to Dhiman (2023), social media advertising faces challenges because users question data privacy standards and the proper ethical use of their information therefore pushing for increased transparency and regulation as a result. Brands need to implement ethical consumer-friendly advertising practices because they must overcome current advertising challenges to keep social media advertising effective (Ashley & Tuten, 2020).

2.2 Psychological Mechanisms Behind Social Media Advertising

Social media advertising uses psychological mechanisms that reshape customer conduct while FOMO and social proof stand as two major forces that drive this effect. Social proof according to psychologist Robert Cialdini describes the human behavior pattern which causes people to follow what others do specifically during moments of uncertainty. Social media users increase the impact of this effect through the public visibility of how others engage on the platform through features like likes and shares and comments. Users who notice widespread popularity of products and services among similar consumers tend to view these products and services as both valuable and trustworthy (Duan et al., 2023). Instagram products with numerous positive reviews generate more customer attraction along with increased sales than products without any reviews.

People confronted with FOMO display accelerated behavior to prevent losing essential benefits from passing opportunities. Social media produces FOMO through brief offers and speed-based promotions and rare content releases. Companies leverage Twitter platform to announce limited-time sales which creates a need for speed action that leads consumers into spontaneous purchasing choices.

Using FOMO strategies enables brands to boost customer interaction and sale rates among individuals who fall prey to this psychological state especially within youthful demographics (Chawla & Chodak, 2021).

Social media advertising relies on psychological mechanisms where reciprocity theory acts as a major factor. As per this principle consumers tend to interact with brands when they believe they got something valuable in return. Brands give users free content through webinars or e-books to earn users' email addresses as part of their exchange. When users receive something of value there is a sense of commitment toward the brand that leads them to interact with brand content and offers in the future.

Emotional appeals function as an effective fundamental approach in social media advertising. Brands achieve more powerful advertising success through their ability to resonate with emotions including joy and memories and worry among others. A Facebook advertisement should include a heartwarming story to create emotional engagement which enhances brand-to-audience bonding (Chawla & Chodak, 2021). By using emotional appeals marketing ads gain greater effectiveness which effectively builds consumer brand loyalty through strengthened emotional connections.

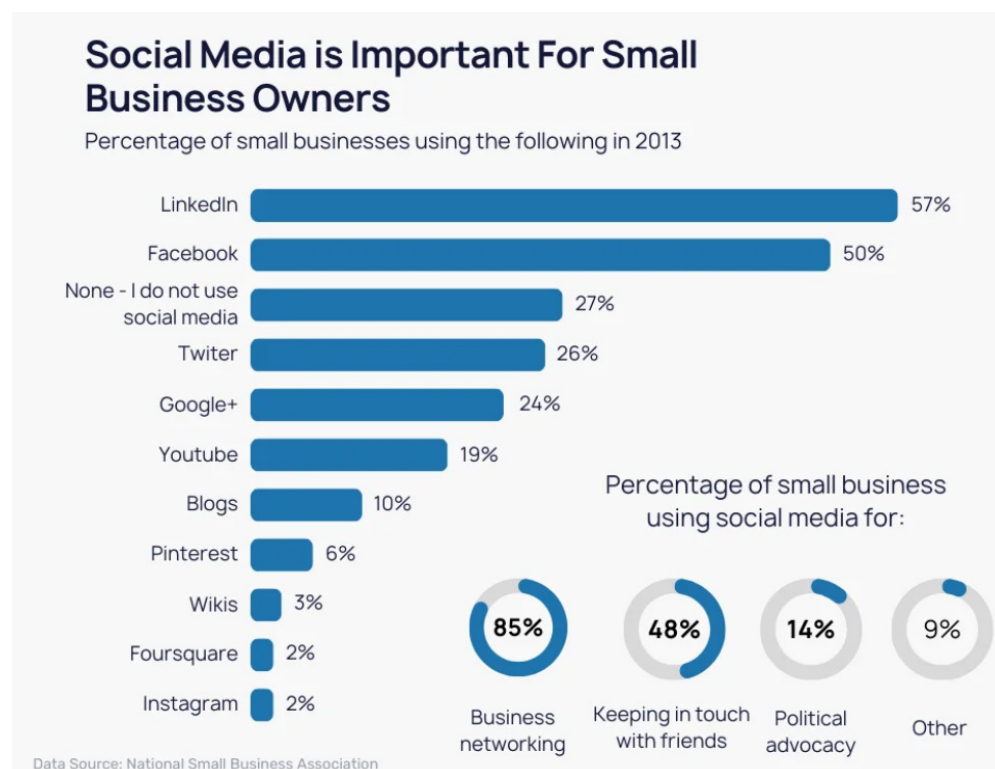


Figure 3: Social Media Usage by Small Businesses in 2013 from <https://www.businessdasher.com/social-media-for-business-statistics/>

2.3 The Role of Influencer Marketing

Social media marketing now uses influencer campaigns as its most successful advertising method because influencers lead consumer choice transformations. People who have gained substantial audiences on social media platforms hold the capacity to shape customer opinions and induce buying actions from their followers. The research conducted by Farivar & Wang (2022) reveals that 89% of marketers identify influencer marketing as an effective approach to boost customer involvement and store revenue. Audiences connect strongly to influencer content because it remains authentic while feeling relatable hence it proves more effective than typical advertising practices (Farivar & Wang, 2022).

Influencer marketing gained popularity because customers developed skepticism toward conventional advertising methods. The public has developed mistrust toward promotional content while they value recommendations from people whom they feel genuinely authentic and relatable. The niches focused audiences of influencers enable them to generate authentic content thereby gaining better trust from their followers and higher engagement rates (Dwivedi et al., 2021). A beauty influencer who presents their individual skincare product experiences demonstrates stronger buying influence on followers than conventional marketing material.

The industries of fashion and beauty together with lifestyle benefit the most from influencer marketing because visual content strongly determines consumer preferences. Fashion influencers join brands to design outfit posts which demonstrate how customers can use specific products through tailored style ideas. The partnerships produce dual benefits of strengthened brand recognition along with higher sales because they help consumers connect more clearly with the product (Farivar & Wang, 2022). The work of beauty influencers involves making tutorials and product reviews which explains product advantages so users can make smart purchasing choices.

Targeted influencer marketing becomes more impactful because influencers possess the ability to generate specifically directed content. Brands utilizing influencer marketing can precisely target their audience instead of using the wide groupings that traditional advertising goals for. A fit-

ness influencer who engages health-conscious individuals can successfully promote fitness equipment from a brand to an audience exactly matching their preferences. The particularity with which influencer marketing enables focusing on specific audiences results in higher conversion rates thus making this strategy proven effective for brands (Dwivedi et al., 2021).

There exist multiple difficulties that come with influencer marketing. Industrial-scale manufacture of counterfeit influencer profiles allows compromising the authenticity of branded content through the insufficient disclosure of paid content. The success of influencer marketing campaigns depends on brands performing thorough influencer assessments to guarantee their content maintains brand values throughout the promotional material (De Vries et al., 2012). Long-term partnerships with influencers deliver more authentic and effective content therefore brands should invest in developing such sustained relationships.

2.4 The Effectiveness of Targeted Ads

Social media marketing uses targeted advertising as its most successful method for delivering custom-made advertisements to specialized groups of customers. Advertisers can achieve increased user engagement through personalized advertising approaches because they use user data to develop custom relevant marketing messages. The research conducted by Godey (2020) demonstrated that social media ads which target specific audiences prove twice as effective for customer engagement versus ads sent to all users.

Social media platforms achieve effective targeted advertisement through their powerful ability to analyze substantial user data collections. The algorithms operating on Facebook and Instagram monitor user activities from both likes and shares and comments as well as page visits. The collected data becomes the foundation to develop rich user profiles for advertisers who utilize the profiles to target specified categories of users (Godey et al., 2020). A brand selling fitness equipment reaches relevant users through targeted ads which direct messages to people that have demonstrated interest in fitness material. The brand effectively raises its conversion rates and engagement levels through delivering promotional content that matches what users show interest in.

The Psychology Behind Advertising Influence

Emotional Appeals



Figure 4: Psychological Factors in Advertising Influence from <https://fastercapital.com/topics/the-psychology-behind-advertising-influence.html>

Targeted advertising gets more efficient when marketers use user location information as well as device type details and the current time to create customized campaigns. By leveraging location-based targeting a restaurant serves lunch special deals to customers who live in specified geographic areas. A brand can achieve better results by employing time-based targeting during periods when users engage with social media platforms the most (Godey et al., 2020). By leveraging customization tools companies are able to design targeted ad campaigns which improve personalization leading to increased conversion numbers.

2.5 Challenges and Limitations of Social Media Advertising

The practicality of social media advertisements exists de-

spite two major obstacles which stem from viewer advertisement fatigue and privacy-related issues. People develop ad fatigue by seeing too many ads because this erodes their interest in marketing content along with their brand loyalties. Users increasingly express doubt about their privacy because their personal data allows targeted ads to be generated. Marketers must observe ethical strategies and advertising transparency by making it easy for users to opt out of advertisements and uphold their privacy standards (Hudson et al., 2020). Brand interaction should emphasize creating high-quality premium content with value rather than over-reliance on targeted adverts only to augment user interaction.

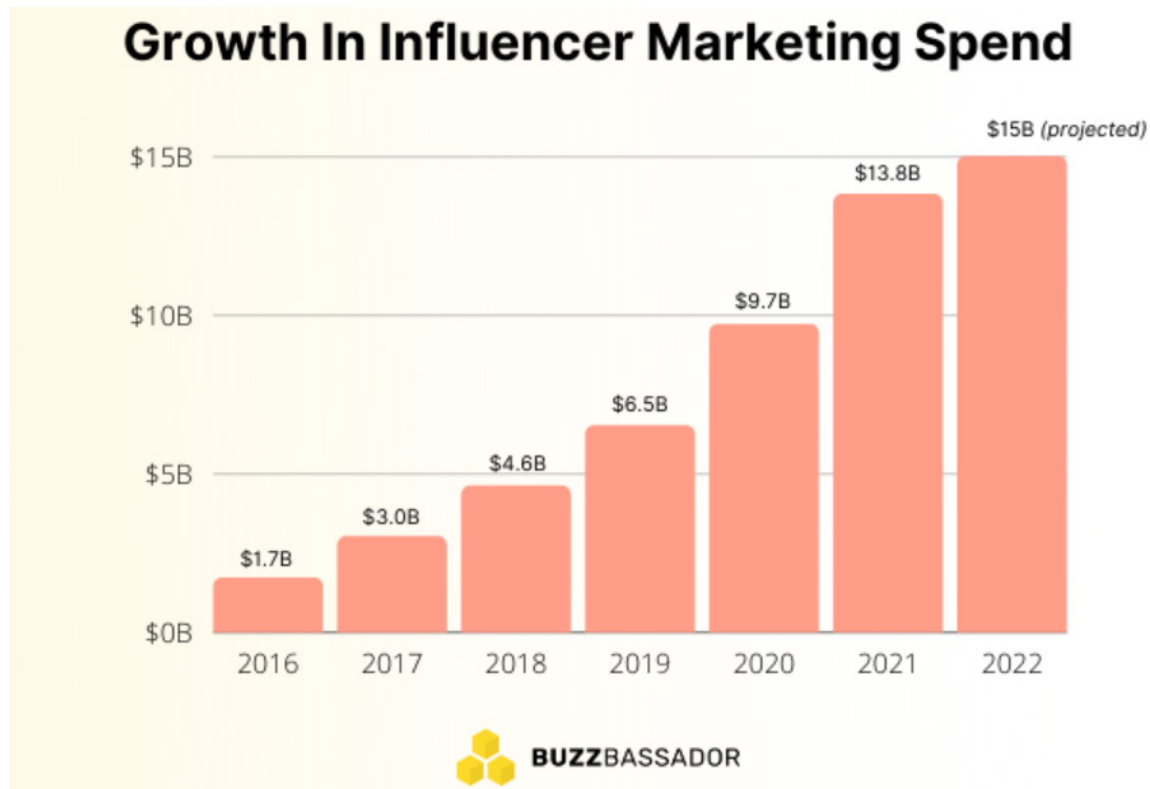


Figure 5: Growth in Influencer Marketing Spend (2016-2022) from <https://www.buzzbassador.com/post/the-roi-of-influencer-marketing-and-how-to-hack-it>

3. Discussion

Social media advertising created new trends in brand-audience relations, offering unparalleled opportunities for bonding with customers and enhancing brand loyalty. The benefits of social media marketing have to be weighed against some hurdles that test marketers as they try to maximize return on investment. The analysis investigates how social media advertising influences customer engagement levels together with brand loyalty strength while exploring the underlying psychological factors behind its success and exploring influencer marketing approaches as well as targeted advertising techniques and the associated challenges (Laradi et al., 2023).

3.1 The Impact of Social Media Advertising on Customer Engagement and Brand Loyalty

The connections between brand companies and their customers have undergone fundamental changes through social media advertising. In contrast to one-way advertising methods traditional advertising provides social media users the ability to build two-way dialogue relationships leading to enhanced connections (Hanaysha, 2022). The interactive features of social media encourage brands to interact promptly with their audience at the present mo-

ment thus boosting customer satisfaction and increased loyalty.

Social media advertising stands out because it builds a vibrant community through its mechanism. Brands utilize Facebook alongside Instagram and Twitter to connect with their audience by responding to comments as well as receiving likes and shares and direct messages. The high level of consumer interaction creates feelings of value alongside trust and loyalty alongside consumers (Hutter et al., 2021). Social media responsiveness in customer service demonstrates brand dedication that leads customers toward positive brand perception.

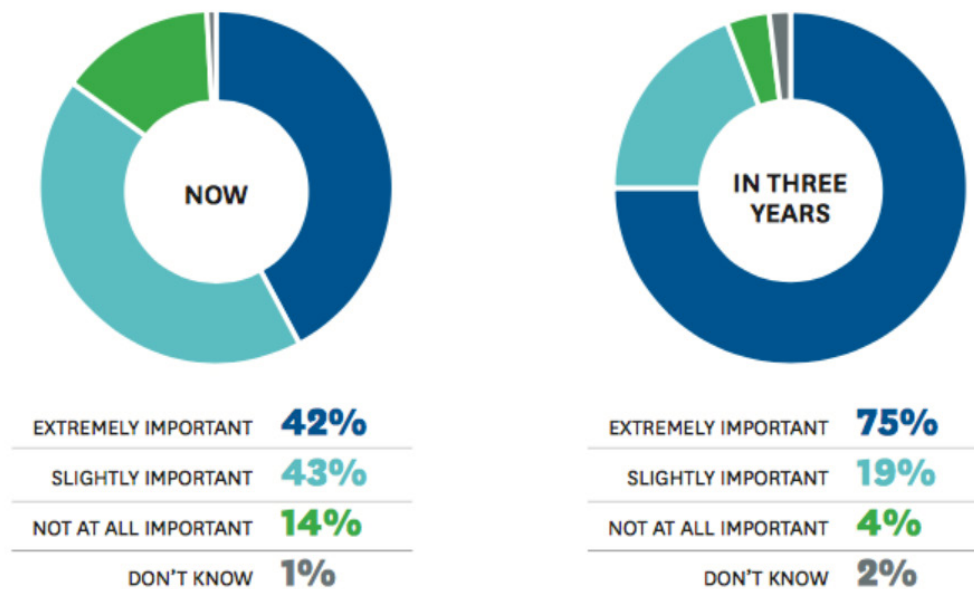
Social media advertising creates individualized content delivery experiences that brands can provide to their target audience. Brands use user data to supply customized content which addresses personal tastes and favorite subjects of their customers. When marketing approaches consumers at an individual level it heightens the significance of presented content which leads to better consumer interaction. Social media advertising allows outdoor equipment brand advertisements to serve content relevant to customers who expressed interest in hiking and camping activities (Ijsret, 2024). Extracting specific content for particular users produces two advantages: improved user

interaction and higher chances for conversions. Social media advertising effectively increases person-to-person marketing campaigns through its delivery capabilities. Conducting positive brand experiences on social media enables consumers to expand their testimoni-

als across a large social network surpassing conventional word-of-mouth reach. People find this type of promotion effective since it seems both authentic and trustworthy compared to conventional advertisements (Hutter et al., 2021).

SUCCESSFUL CUSTOMER EXPERIENCES ARE ANCHORED ON SOCIAL MEDIA

Percentage indicating how important social media is today and will be in three years.



SOURCE HARVARD BUSINESS REVIEW ANALYTIC SERVICES SURVEY, JANUARY 2017

Figure 6: Perceived Importance of Social Media for Successful Customer Experiences (Now vs. In Three Years) from <https://www.istnetworks.com/blog/effectiveness-of-social-media-on-customer-experience/>

Anytime a user shows their product experience with photos and branding tags it becomes a strong recommendation which impacts others who follow them in their purchasing choices.

Western Style does need a deliberate method for maximizing effectiveness when using social media advertising. Manufacturers should pay close attention to both their social content material and scheduling algorithm when using social media advertising methods. Excessive posting creates ad fatigue among consumers thus leading them to disconnect from the brand. The brand faces risks of becoming unmemorable to customers when managers choose under posting (Jabeen et al., 2024). The key element for sustaining customer engagement as well as brand loyalty requires achieving proper advertising balance.

3.2 Psychological Mechanisms Underlying So-

cial Media Advertising

The interactive nature along with personalized delivery of social media advertising achieves success because it works through psychological influences that affect buying behaviors. To develop successful social media advertising campaigns businesses need to grasp these psychological mechanisms.

Social proof stands as one of the strongest psychological factors which operate within social media advertising. People naturally follow what others do and think especially when they lack confidence about something. Social proof manifestations on social media appear as likes and shares and comments together with product reviews (Jamil et al., 2022). Consumer trust in products increases when they discover peer-based or influencer-supported endorsements of a particular brand.

Large numbers of likes together with positive shares and

product reviews create validation feel among users that has a positive effect on product engagement. The extraordinary power of social media marketing comes from the content customers create themselves as reviews and testimonials. Showing real customer experiences helps brands

construct trust relationships with their audience base (Hutter et al., 2021). Social proof receives additional strength by means of influencer marketing when influencers with vast followings endorse products or services that enhance the perceived value.

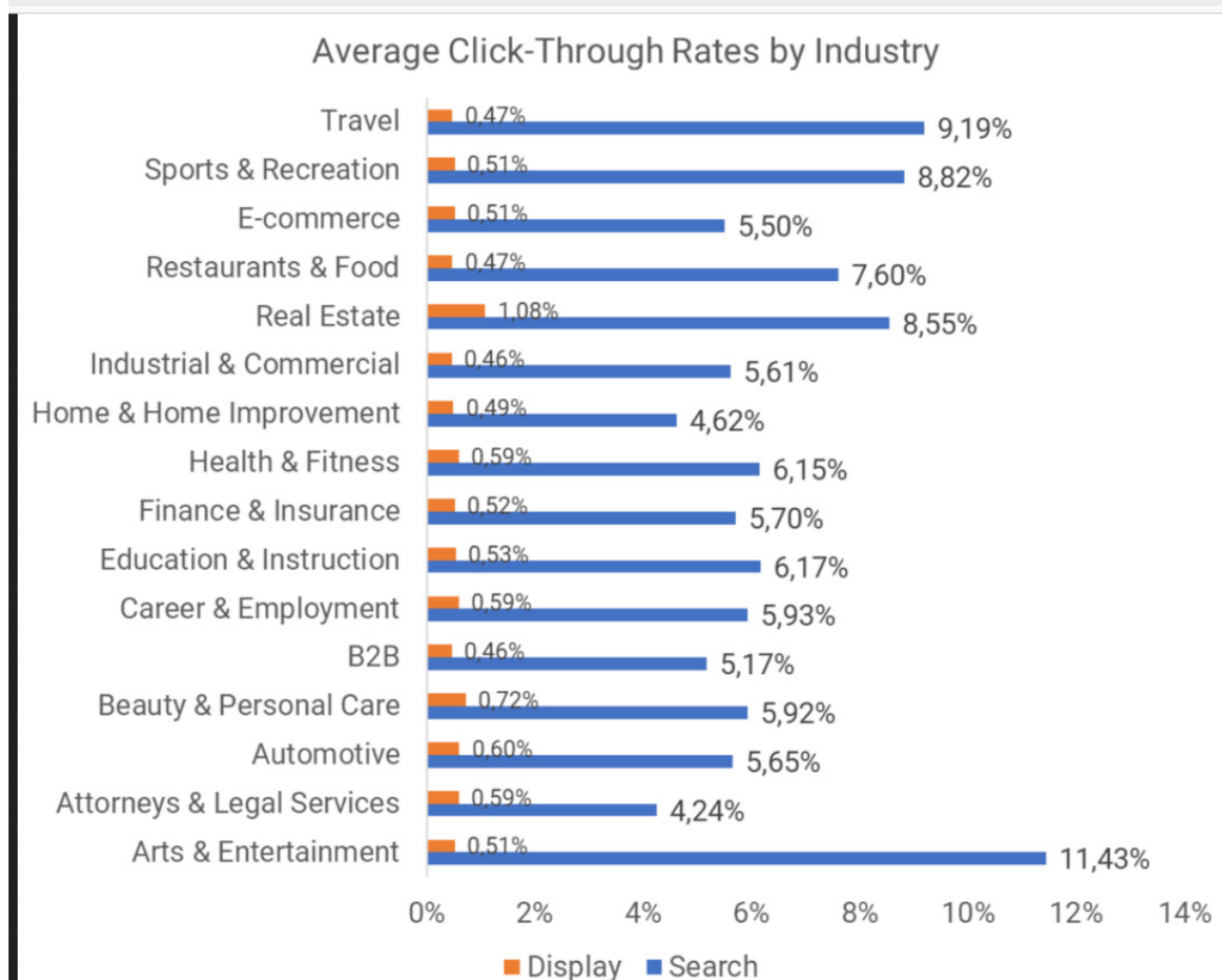


Figure 7: Average Click-Through Rates by Industry from <https://cxl.com/guides/click-through-rate/benchmarks/>

Social media advertising uses the human concern about missing out (FOMO) as a psychological advertisement technique frequently. FOMO serves as a strong motivating force which drives consumers to buy products during temporary specials and exclusive deals and limited availability offers. Consumers will typically make spontaneous buying choices because they want to prevent losing access to valuable opportunities that create a feeling of urgency (Migkos et al., 2024).

Marketers build consumer urgency through discounted offers that run for a limited duration or short flash sales. Social media platforms make effective use of the temporary content features to boost urgent feelings among users.

Brands should capitalize on FOMO by employing it to generate instant audience engagement and conversions and this makes FOMO an effective tool in social media advertising (Hudson et al., 2020).

Social media advertising supports the psychological principle of reciprocity as well as social proof and FOMO. People naturally experience obligations that lead them to repay valuable gifts that other people provide them. Thus reciprocity describes this human reaction to fulfill obligations. Social media users often encounter giveaways and contests together with exclusive content which allows brands to manifest this marketing tactic. A brand achieves increased brand loyalty by enabling followers to obtain

free samples or discount codes if they share content or follow the brand which demonstrates reciprocity principles in operation (Jassi, 2023).

3.3 The Role of Influencer Marketing in Shaping Customer Behavior

Social media advertising strategies now heavily rely on influencer marketing which impacts industries that include fashion, beauty along with lifestyle. Through their ability to make authentic and relatable content influencers prove to be a notable instrument that drives engagement and sales outcomes.

The primary benefit of influencer marketing develops a stronger real connection between advertisers and their consumer base. In contrast to familiar advertising approaches influencer marketing provides brands with the tool to establish real interactions that stay away from promotional campaigns. The authenticity of consumer trust depends highly on recommendations from individuals who share similar relatable traits and possess trustworthy qualities (Hutter et al., 2021).

When beauty influencers team up with brands to produce promotional material about new products this effectively generates strong promotional results for the brand. Audience members trust influencer suggestions more because they view these individuals as expertise sources or personal references rather than official companies. Influencer marketing provides social media advertising with an invaluable tool because it creates a high level of trust which traditional advertising methods alone struggle to establish (Sriram et al., 2021).

The effectiveness of influencer marketing surpasses trust and credibility development since it produces remarkable results in engagement and product sales measurement. The audience members who follow influencers tend to show intense engagement with their content because of its efficacy in gaining visibility and accomplishing interactions. The advertising platform produces better brand recognition and drives upward movement in sales figures together with conversion rates. The fashion influencer's picture of wearing branded apparel generates substantial website traffic that extends into higher purchases (Hutter et al., 2021).

Although influencer marketing delivers many positive outcomes it presents distinct implementation difficulties to consumers. The main obstacle rests in making certain the audience of the influencer matches the demographic of the brand's intended consumers. The success of an influencer marketing campaign requires that the audience of the influencer matches the target market of the brand because a

divergent audience will not generate effective outcomes (Schivinski & Dabrowski, 2019). Brands must perform thorough selection of influencers who maintain a following that matches their marketing audience.

The main obstacle in brand cooperation stems from making sure influencers maintain genuine content that reflects both their product identity and corporate ethos. Today's consumers easily recognize when an influencer presentations their brand without honest belief (Jamil et al., 2022). Brands must collaborate exclusively with influencers who have genuine product or service commitment because they deliver genuine content designed for their followers.

3.4 The Effectiveness of Targeted Ads on Consumer Purchasing Decisions

Social media advertising has a powerful tool through targeted ads because brands use user information to create specific content which speaks to individual requirements. Advertising success depends on leveraging user data for making customized ads that match individual audience characteristics and actions which produce better engagement rates and conversions.

RADIUS is highly effective because social media platforms effectively gather and process massive user data collections. Facebook together with Instagram and X (formerly Twitter) employ algorithms to follow all actions made by users from likes through shares and comments and their history of platform navigation (Jamil et al., 2022). Advertisers utilize this collected data for creating detailed user profiles enabling them to target specific audiences based on demographics along with interests and behaviors.

The fitness equipment brand can show its advertisements to users who indicated their interest in fitness material by using focused advertising methods. The relevance between advertising content and user preferences improves the possibility that users will become engaged and initiate a transaction. Targeted advertisements become more powerful when marketers tailor them to match user geolocation as well as device information and time-related data points.

The main strength of targeted advertising involves delivering customized materials to wide audiences. The delivery of highly personalized content becomes achievable because targeted advertising enables brand success with well-relevant ads toward large targeted audiences (Jamil et al., 2022). The personalization level makes both the ad content and user experience more compelling which leads consumers toward interacting with ads.

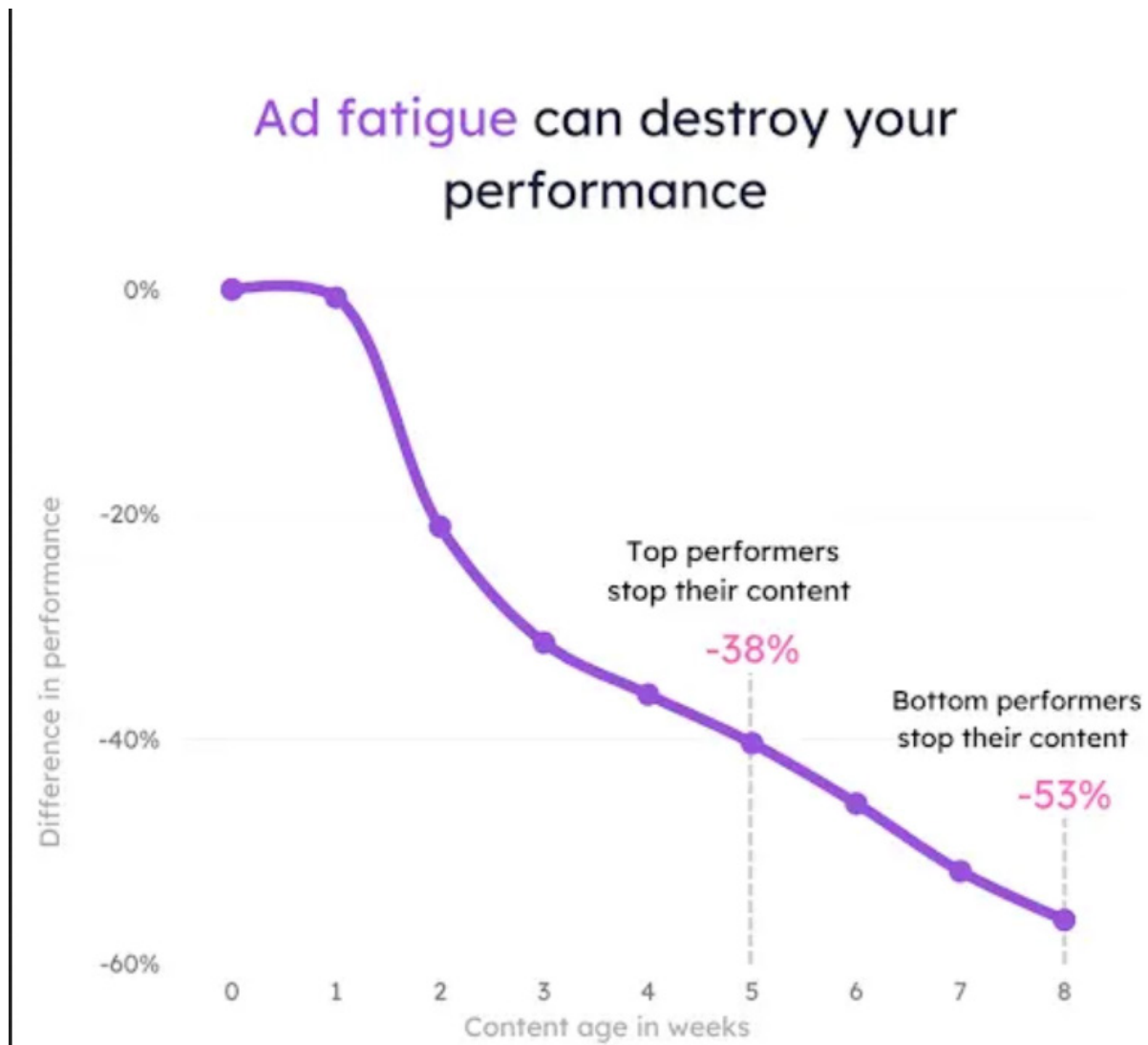


Figure 8: Impact of Ad Fatigue on Performance Over Time from <https://neilpatel.com/blog/ad-fatigue/>

The strong benefits of focused advertisements hinge on creating specific problems with their implementation. The main obstacle involves creating ads which avoid crossing boundaries into contemptuous aggressive territory. People understand how their data allows advertisers to target them so there is increasing resistance against advertisements that cross their privacy thresholds (Stephen & Galak, 2020). Brands need to achieve the proper level of personalization versus privacy protection because they must show relevant content without crossing privacy boundaries.

The growing popularity of ad blockers is becoming a major obstacle because it reduces the visibility of ads which are meant for target audiences. Brands need to develop alternative strategies for audience engagement since users continue increasing their use of ad blockers to block in-

trusive ads. The production of high-quality content which enhances user experience represents a potential remedy instead of using targeted advertisements for user engagement (Stephen & Galak, 2020).

3.5 Challenges and Limitations of Social Media Advertising

The wide range of benefits that social media advertising brings to the table still faces several obstacles in its path. Social media platforms face an important challenge due to ad fatigue because users become tired through exposure to too many advertisements. Customers develop discriminating behavior regarding their content interactions while becoming less brand loyal because of this overexposure.

The rising number of social media platform ads has become a significant worry for the advertising industry

based on social media. The growing amount of advertising which targets consumers negatively impacts a brand's capacity to get noticed by audience members. Ads driven by conventional methods now have a decreased reach because most users actively avoid passing them by when these advertisements seem repetitive or intrusive (Kaplan & Haenlein, 2019).

Brands need to develop high-quality content that positively contributes to user experiences when trying to overcome ad exhaustion problems. High-value social media advertisements should combine visual appeal with content relevance as well as non-invasive presentation formats.

To avoid monotony businesses should use multiple forms of social media advertising including both video ads and carousel format alongside interactive advertisements.

The major concern about social media advertising involves user privacy issues. The public show increasing opposition to letting companies utilize user-data to conduct targeted advertising campaigns (Kowalewicz, 2022). The public gained heightened awareness of online information sharing risks after major data incidents such as the Cambridge Analytica scandal unfolded. People now practice increased care when sharing their information and dealing with advertising content.

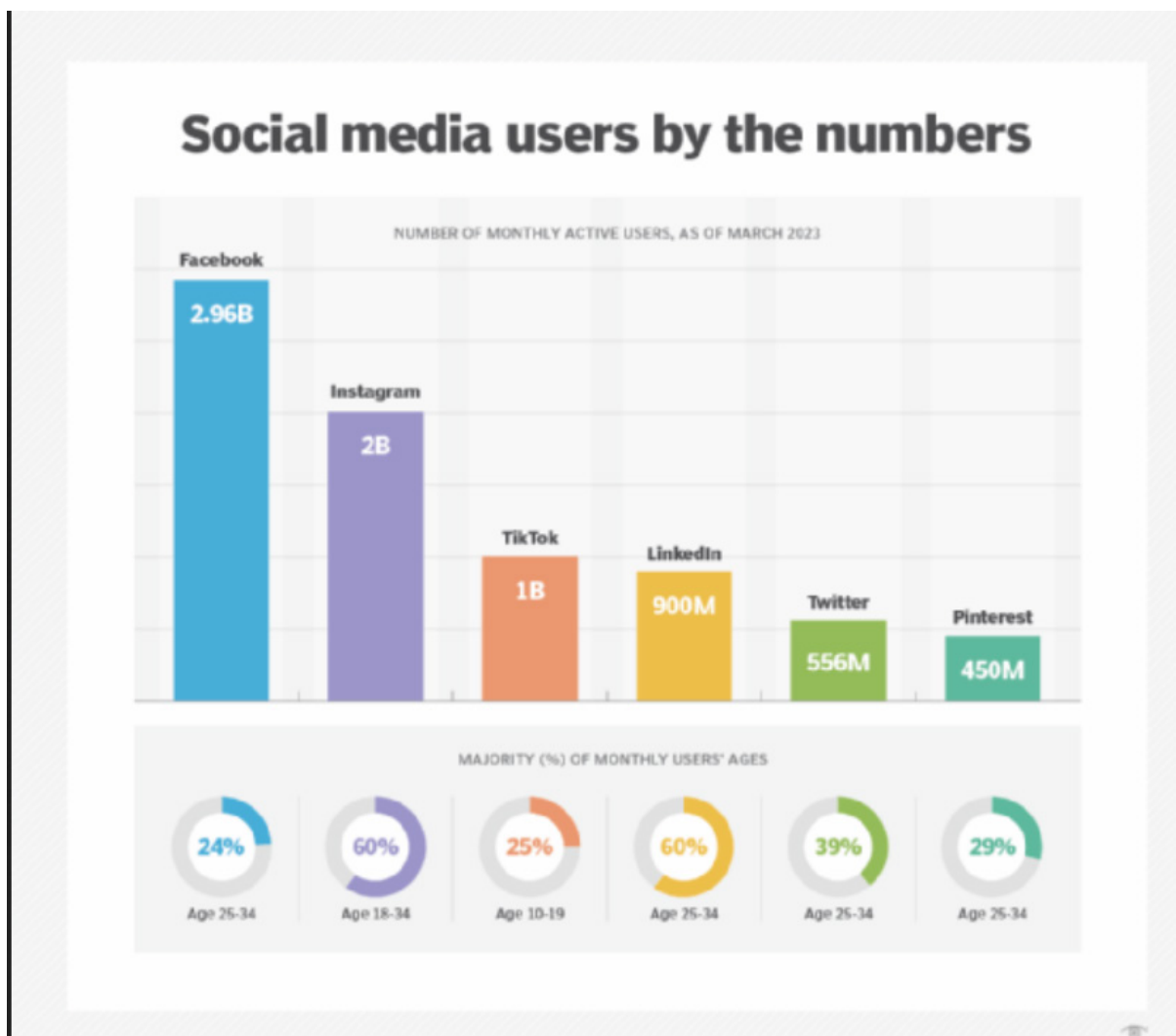


Figure 9: Social Media Users by the Numbers (as of March 2022) from <https://bulk.ly/how-to-conduct-a-social-media-background-check/>

Customers need marketers to implement ethical advertising practices together with transparent advertising methods. Marketers should establish transparent methods for users to choose out of specific elements while upholding privacy rights together with delivering non-intrusive ad-

vertisements which align with user preferences. To establish trust brands should communicate all activities related to data usage while offering meaningful value in return for audience data (Kim & Ko, 2019).

Social media advertising creates problems for marketers

because they struggle to determine how well their ads perform. Social media advertising presents measurement challenges different from traditional advertising approaches because traditional methods depend on clear metrics such as reach and frequency while social media advertising lacks the same level of visibility. Social media platforms show difficulty in measuring effectiveness because user engagement happens through multiple actions like liking content, sharing it and commenting as well as generating clicks.

Measuring effectiveness as a form of social media advertising calls for brands to implement several performance standards to measure their social ad campaigns. Successful monitoring of engagement rate with click-through rate, conversion rate, and return on ad spend (ROAS) is used as a benchmark for measuring success. Brands should utilize Google Analytics in conjunction with social media analytics tools in order to gain a proper understanding of advertising campaign performance.

Social media advertising is subject to perpetual algorithmic alterations made by social platforms. Algorithm updates take place round-the-clock to improve users' experiences by establishing what materials user platforms should put out in front of audiences (Kumar & Mirchandani, 2019). The perpetual algorithm updates on social platforms pose a predicament to brand marketers because they cannot predict how their advertising will perform as these updates impact view reach and users' engagement.

Social media brands must monitor algorithm changes on different platforms and make required changes to advertising strategies (Kumar, 2023). Brands must create superb content that can resonate with an algorithm while considering different advertising platforms and features for audience targeting.

4. Conclusion

Modern marketing is revolutionized by social media advertising because brands engage with consumers differently now while exerting immense influence over unprecedented consumer behaviours. Brands employ mind states like social validation and feeling of missing out to create impactful marketing campaigns that resonate strongly with their consumer base. Social proof establishes trust through popular product recognition presented by user engagement metrics especially likes shares and product reviews. Impulsive buying decisions result from FOMO which produces urgency by offering limited-time sales and exclusive materials to consumers. Through psychological tools and social media platform interactivity brands can develop better customer relationships that lead to increased customer engagement and loyalty.

Today social media advertising strategically uses influencer marketing alongside carefully targeted advertising as essential approaches to reach this digital audience. The genuine matters presented by influencers produce an authentic connection that eliminates brand-consumer distance so marketing information feels believable and familiar. Brands can achieve higher conversion rates by giving targeted ads to focused audience categories which enables them to deliver personalized content (Marschall, 2022). These strategies demonstrate excellent power in reshaping consumer actions because they excel at both raising brand recognition and raising sales numbers.

The utility of social media advertising faces obstacles that affect its general success. CDCD and privacy worries create major problems that threaten the enduring success of advertising programs. The repetition of ads has led consumers to develop selective habits when dealing with advertising. Customers show increasing suspicion because of prominent data breaches and privacy scandals along with privacy concerns. The key to these challenges is embracing ethical advertising practices along with open operations and creating high-value, high-quality content that respects privacy with improved user experiences.

5. Self-Evaluation

Limitation

Given the secondary-data basis of this piece of work, there were limitations on the ability to collect first-hand, contemporary consumer reactions to social media advertising. A wider and more profound primary study, such as surveys or interviews, would have enabled a deeper examination of consumer behavioral trends. Furthermore, the study concentrated mainly on mainstream social media and did not delve deeply into new or niche sites, where alternative consumer activity patterns might exist. Time and budget strictures also barred deeper analysis of developing technologies such as AI-based personalized advertising, which increasingly inform consumer experience across the web.

Further Studies

Future work might include conducting primary research via experiments, surveys, or focus groups to directly observe consumer perceptions and emotional responses towards various social media adverts. There is also a possibility of exploring the significance of newer technologies like augmented reality (AR) adverts, AI-created influencers, and the role of advertising within immersive spaces like the metaverse. The comparison of cross-cultural differences towards social media advertisements would yield significant global insights for businesses selling products and services across various markets. Investigating adver-

tising ethics and consumer privacy regarding data handling in more detail could be another significant area for research.

Learning Experience

Throughout the project, I better understood how formal academic research is done — from developing research questions, conducting literature analyses, integrating academic and industry sources, to framing coherent discussions and conclusions. I also enhanced my ability to think and analyze critically by relating psychological theory to practical application in marketing. In addition, I gained the ability to assess the validity of sources and present complex thoughts concisely and convincingly. The project refined my ability to coordinate research timelines and enhanced my appreciation for the dynamic and changing nature of digital marketing in the real world. By examining the challenges faced and lessons acquired, I am better positioned to conduct more complex academic and professional studies in the future (Randhawa, 2021).

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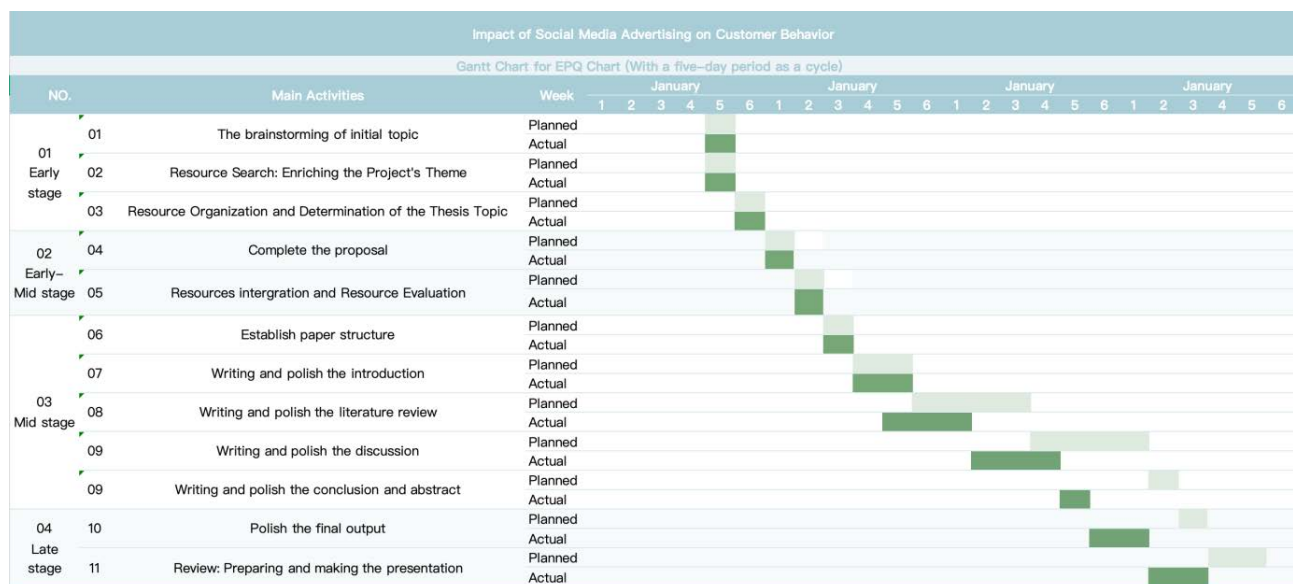
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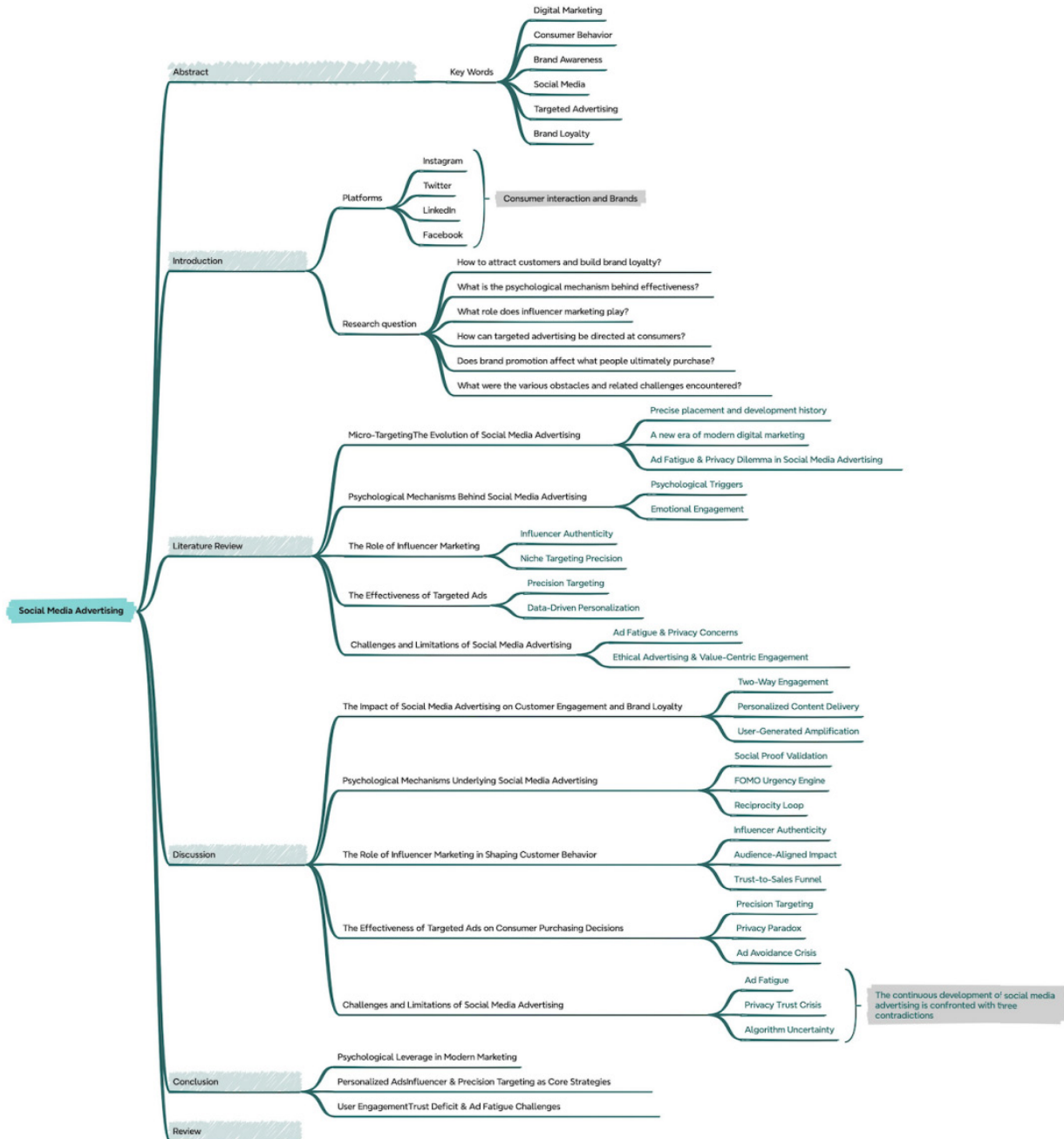
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Appendix

1. Gantt Chart



2. Mind map



3. Resource Table

Management of Resources							
No	Title	Resource Type	Author(s)	Publisher	Summary	Conclusion	Link
1	The influence of social media advertising on consumer behaviour	Journal	Fayz Al Akayleh	Middle East Journal of Management	This study finds social media ads significantly influence Riyadh consumers' buying decisions, with age, gender, and culture playing moderating roles.	C: published in 2021, not recent R: Cite at Introduction Part A: Published article, with academic authors in College of Business Administration and published in published journal, Credible	https://doi.org/10.1108/jejm-2021-1007485
2	"社交媒体广告是什么，它是如何运作的？"	website	跨境电商导航	badu	What is social media advertising and how does it work	C: published in 2020, not recent R: Using in research and brainstorming A: Published article, with unacademic authors, incredible	https://baijiahao.baidu.com/s?id=17738690857269353&er=spider&forpe
3	"社交媒体广告投资现状分析"	Journal	Xiaoqun Jiang	Journal of Liaoning University of Technology (Social Sciences Edition)	In 2013, social media advertising in China was still dominated by banner ads, and the value of user data was not fully exploited.	C: published in 2020, not recent R: Cite at Discussion part 3.4 A: Published article, with unacademic authors, Publish in Journal of Liaoning University of Technology (Social Sciences Edition), incredible	DOI:10.1102.6.2013-06-024
4	Creative Strategies in Social Media Marketing: an Exploratory Study of Branded Social Content and Consumer Engagement.	Article	Christy Ashley, Tracy Tuten	Psychology & Marketing	The study found that engaging social media content includes frequent updates, incentives, and creative strategies like experiential or exclusive messages.	C: published in 2020, not recent R: Cite at Literature Review part 2.1 A: Published article, with academic authors in East Carolina University and publish in Publisher, Credible	https://doi.org/10.1002/mar.20760
5	Impact of Social Media Advertising on Consumer Buying Behaviour: With Special Reference to Fast Fashion Industry.	Article	D. M. D. Bandara	Sri Lanka Journal of Marketing	Entertaining and image-driven social media ads boost fast-fashion sales, but ad spending doesn't.	C: published in 2020, not recent R: Cite at Introduction Part A: Published article, with academic authors in University of Peradeniya and published in Publisher, Credible	https://doi.org/10.4038/sljmk.v2i2.65
6	The Impact of Social Media Marketing on Consumer Behavior: A Study of the Fashion Retail Industry.	Journal	Saddam Nasir Chowdhury, Md Omar Faruque, Sadia Shamin, Tughrak Taubkier, Md Abdullah Al Mahmud, Golam Dasgupta, Survo Aster	Open Journal of Business and Management	Authenticity, influencers, and personalized content drive fashion consumer behavior on social media.	C: published in 2024, not recent R: Cite at Literature Review part 2.1 A: Published article, with academic authors in International American University&Soford University Bangladesh, Published in Open Journal of Business and Management, Credible	https://doi.org/10.4236/ojbm.2024.123060
7	Popularity of Brand Posts on Brand Fan Pages: an Investigation of the Effects of Social Media Marketing.	Journal	Lieslde de Vries , Sonya Gendler , Peter S.H. Leeflang	Journal of Interactive Marketing	Investigates how social media marketing strategies—including post type, content, and timing—affect the popularity and engagement of brand posts on official fan pages.	C: published in 2012, not recent R: Cite at Literature Review part 2.3 A: Published article, with academic authors, Published in Journal of Interactive Marketing, Credible	https://doi.org/10.1006/j.intmar.2012.01.003
8	Ethical issues and challenges in social media	Journal	Dr. Bharat Dhiman	SSRN Electronic Journal	Social media raises ethical issues like data misuse and fake news, requiring urgent accountability.	C: published in 2023, not recent R: Cite at Literature Review part 2.1 A: Published article, with academic authors in C. Bose University of Science and Technology, Publish in SSRN Electronic Journal, Credible	https://doi.org/10.36027/ssrn.v2i6n63844
9	Impacts of Social Media Advertising on Purchase Intention and Customer Loyalty in E-Commerce Systems.	Journal	Xingyu Duan, Chun-An Chen, Mohammad Shokoufifar	ACM Transactions on Asian and Low-Resource Language Information Processing	Social media ads boost e-commerce sales and loyalty, as proven by data from a China-based case study.	C: published in 2023, not recent R: Cite at Literature Review part 2.2 A: Published article, with academic authors in Department of Fine Arts and Design, Mangrove Normal University of Special Education, et al., Publish in ACM Journal, Credible	https://doi.org/10.1145/3613448
10	Setting the future of digital and social media marketing research: perspectives and research propositions.	Article	Yogesh K. Dwivedi, Evrita Irmaglova , D. Laurie Hughes, Jamie Carlson, Raffaele Fliori, et al.	International Journal of Information Management	Experts analyze digital marketing's dual impact—growth opportunities vs. ethical risks—and outline future research directions.	C: published in 2021, not recent R: Cite at Literature Review part 2.3 A: Published article, with academic authors, Publish in ScienceDirect, Credible	https://doi.org/10.1016/j.ijinfman.2020.102168
11	Data and Research on Digital for Business Professionals	website	EMARKETER	eMarketer: Emarketer.com.	Investigates how social media marketing strategies—including post type, content, and timing—affect the popularity and engagement of brand posts on official fan pages.	C: published in 2024, not recent R: Cite at Literature Review part 2.1 A: Official website, with academic data, Credible	https://www.emarketer.com/
12	Social Media Marketing Efforts of Luxury Brands: Influence on Brand Equity and Consumer Behavior.	Article	Bruno Godley, Akabeni Kerttunen, Daniele Pedersoli, Joona Rokka, et al.	Journal of Business Research	Luxury brands' social media strategies boost equity by improving awareness and image, per a 645-consumer global study.	C: published in 2020, not recent R: Cite at Literature Review part 2.4 A: Published article, with academic authors, Publish in ScienceDirect, Credible	https://doi.org/10.1016/j.jbusres.2018.04.181
13	Impact of social media marketing features on consumer's purchase decision in the fast-food industry: Brand trust as a mediator.	Article	Jalal Rajeh Hanaysha	International Journal of Information Management Data Insights	In UAE fast-food industry, interactive/social media ads drive purchases vs brand trust, while entertainment fails to impact.	C: published in 2022, not recent R: Cite at Discussion part 3.1 A: Published article, with academic authors in School of Business, Shyma University College, Publish in ScienceDirect, Credible	http://www.sciencedirect.com/science/article/pii/S266766822004853
14	The effects of social media on emotions, brand relationship quality, and word of mouth: An empirical study of music festival attendees	Article	Simon Hudson, Martin S. Roth, Thomas J. Madden, Rupert Hudson	Tourism Management	Festival-goers' social media engagement boosts brand attachment and word-of-mouth, per new tourism study.	C: published in 2020, not recent R: Cite at Discussion part 3.2 A: Published article, with academic authors in School of Business, University of Hartford, et al., Publish in ScienceDirect, Credible	https://doi.org/10.1016/j.tourman.2014.09.001
15	The impact of user interactions in social media on brand awareness and purchase intention: the case of M&M on Facebook	Journal	Katja Hutter, Julia Haulz, Severin Dornhardt	Journal of Product & Brand Management	Car brand's Facebook engagement drives purchases but overload backfires, showing social media's double-edged impact.	C: published in 2021, not recent R: Cite at Discussion part 3.1, 3.2, 3.3 A: Published article, with academic authors in Innsbruck University School of Management, Publish in Journal of Product & Brand Management, Credible	https://doi.org/10.1108/jpbm-05-2013-0299
16	Impact of Social Media Advertising on Consumer Buying Behavior: With Special Reference to Fast Fashion Industry.	Report	Israt	USRET, USRET.	Research analyzes social media ads' impact on consumer purchases and digital marketing effectiveness.	C: published in 2024, not recent R: Cite at Discussion part 3.1 A: Published report, Publish in USRET, Credible	st.com/2024/02/15/impact-of-social-media-advertising-on-consumer-buyin
17	Investigating the impact of social media advertising and risk factors on customer online buying behavior: A trust-based perspective.	Journal	Ifut Jabeen, Kashif Ullah Khan, Fahad Zain, Fouzia Altas & Farhan Khan	Future Business Journal	Social media ads build trust for online shopping, but risks deter it—trust mediates both effects.	C: published in 2024, not recent R: Cite at Discussion part 3.1 A: Published article, with academic authors, Publish in SpringerOpen, Credible	https://doi.org/10.1186/s43093-024-00411-8
18	Role of Social Media Marketing Activities in Influencing Customer Intentions: a Perspective of a New Emerging Era.	Journal	Khalid Jamil, Liu Dumanli, Durman, Rana Fazan Guliana, Faizan Gul, et al	Frontiers in Psychology	In Pakistan, social media marketing drives consumer intentions via identification-satisfaction dual mediator.	C: published in 2022, not recent R: Cite at Discussion part 3.2, 3.3, 3.4 A: Published article, with academic authors in uni, Publish in Frontiers in Psychology, Credible	https://doi.org/10.3389/fpsyg.2021.808525
19	The Effect of Social Media Advertising on Consumer Buying Behavior.	Book	Langel, R. A., & Baldwin, R. T	International Journal of Information Management	The Effect of Social Media Advertising on Consumer Buying Behavior.	C: published in 2023, not recent R: Cite at Discussion part 3.2 A: Published article, with academic authors, Credible	nil
20	Utens of the world, unite! The challenges and opportunities of social media.	Article	Andreas M. Kaplan, Michael Haenlein	Business Horizons	This study defines social media, classifies its platforms, and provides 10 business adoption tips.	C: published in 2010, not recent R: Cite at Discussion part 3.5 A: Published article, with academic authors who publish many academic articles, Publish in ScienceDirect, Credible	https://doi.org/10.1016/j.bushor.2009.09.003
21	On Social Media Marketing Activities Enhance Customer equity? An Empirical Study of Luxury Fashion Brand.	Article	Angella J. Kim, Eunji Ko	Journal of Business Research	Luxury brands' social media strategies shape equity drivers and purchase intentions in unexpectedly complex ways.	C: published in 2022, not recent R: Cite at Discussion part 3.5 A: Published article, with academic authors in University of Minnesota, College of Design Department of Design, Publish in ScienceDirect, Credible	https://www.sciencedirect.com/science/article/pii/S0148296310003046
22	How social media impacts consumer buying	Article	ulen Aubert & Christopher C. Farley	International Journal of Information Management	social media impacts consumer buying	C: published in 2022, not recent R: Cite at Discussion part 3.5 A: Published article, with academic authors, Credible	s.com/content/15/forbusinessmagazine/1/2022/04/28/how-social-media-impacts
23	A STUDY ON IMPACT OF SOCIAL MEDIA ADVERTISING ON CONSUMER BUYING BEHAVIOR WITH SPECIAL REFERENCE TO FAST FASHION INDUSTRY.	Report	Dr. D. PRADEEP KUMAR	LCRT	Entertaining/celebrity-focused social ads drive fast fashion sales more than ad budgets.	C: published in 2023, not recent R: Cite at Discussion part 3.5 A: Published article, with academic authors in Ph.D Professor, Department of Management Studies, Publish in LCRT, Credible	https://ijert.org/papers/IJERT280516.pdf
24	Increasing the ROI of Social Media Marketing	Article	V. Kumar and Rohan Merchandani	MT Sloan Management Review	While brands pivot to social/WOM marketing, mastering platform-message-influencer alchemy stays elusive.	C: published in 2019, not recent R: Cite at Discussion part 3.5 A: Published article, with academic authors in Chair in Marketing, Publish in MT Sloan Management Review, Credible	://sloanreview.mit.edu/article/increasing-the-roi-of-social-media-mark
25	Consumer Power: Evolution in the Digital Age.	Journal	Lauren I. Labrecque , Jonas von dem Esche , Charle Mathwick , Thomas P. Novak , Charles F. Hofacker	Journal of Interactive Marketing	Research on how digitalization reshapes the power relationship between consumers and enterprises, emphasizing that social media and digital technologies have endowed consumers with unprecedented influence.	C: published in 2021, not recent R: Cite at Discussion part 3.5 A: Published article, with academic authors, Publish in Journal of Interactive Marketing, Credible	https://doi.org/10.1016/j.intmar.2014.09.002
26	Unlocking the power of social media marketing: Investigating the role of posting, interaction, and monitoring capabilities in building brand equity.	Journal	Sofiane Laradi, Noueddine Berber, Hafiz Mucassar Rahman, et al.	Cogent Business & Management	Investigates how social media marketing strategies—including post type, content, and timing—affect the popularity and engagement of brand posts on official fan pages.	C: published in 2023, not recent R: Cite at Discussion part A: Published article, with academic authors in Department of Business Sciences, University of Bida et al., Publish in Cogent Business & Management, Credible	https://doi.org/10.1080/23311975.2023.2272691
27	influence of social media advertising on consumer behavior : A quantitative study in Germany and Sweden.	Journal	Sofiane Laradi, Noueddine Berber, Hafiz Mucassar Rahman, et al.	Cogent Business & Management	Social media engagement builds brand equity better than monitoring.	C: published in 2023, not recent R: Cite at Discussion part A: Published article, with academic authors in Department of Business Sciences, University of Bida et al., Publish in Cogent Business & Management, Credible	https://doi.org/10.1080/23311975.2023.2272691
28	Unlocking the power of social media marketing: Investigating the role of posting, interaction, and monitoring capabilities in building brand equity.	Journal	Sofiane Laradi, Noueddine Berber, Hafiz Mucassar Rahman, et al.	nil	This study explores how social media marketing enhances brand equity by analyzing three key capabilities	C: published in 2022, not recent R: Cite at Conclusion part A: Published article, with academic authors, Credible	ps://www.dissportal.org/numb/record_ja7pJd4-dv25A167d468d4e1d-9
29	The Influence of Social Media Marketing on Consumer Behavior: Evidence from the Greek Market.	Journal	Stavros Miglos, Androniki Katsaroucha, Ioannis Antoniadis & Vaggelis Saprikis	Springer Proceedings in Business and Economics	COVID-19 boosted digital marketing's impact, with quality, convenience and speed driving social commerce.	C: published in 2024, not recent R: Cite at Discussion part 3.2 A: Published article, with academic authors in Springer Proceedings in Business and Economics, Credible	https://doi.org/10.1007/978-3-031-51038-0_49
30	Impact of social media advertisement on consumer purchasing behaviour.	Journal	Sofiane Laradi, Noueddine Berber, Hafiz Mucassar Rahman, et al.	Journal of Contemporary Issues in Business and Government: Siree Journals.	Impact of social media advertisement on consumer purchasing behaviour.	C: published in 2021, not recent R: Cite at Self-Evaluation part A: Published article, with academic authors in Publish in Siree Journals, Credible	wils.edu/107286035/Impact-of-social-media-advertisement-on-consumer-pur
31	The Effect of Social Media Communication on Consumer Perceptions of Brands.	Journal	Bruno Schinwaski, Darzusz Dabrowski	Journal of Marketing Communications	User posts build brand value better than corporate content, but both drive purchases across industries.	C: published in 2019, not recent R: Cite at Discussion part 3.3 A: Published article, with academic authors in Publish in Journal of Marketing Communications, Credible	https://doi.org/10.1080/135207708.2013.817123
32	Social media advertisements and their influence on consumer purchase intention.	Journal	Sritam K.V., Namitha KP, Girdhar B. Kamath	Cogent Business & Management	Creative, emotional, and celebrity-backed social media ads boost consumer acceptance and buying intent.	C: published in 2021, not recent R: Cite at Discussion part 3.3 A: Published article, with academic authors, Publish in Cogent Business & Management, Credible	https://doi.org/10.1080/23311975.2021.2006067
33	The Effects of Traditional and Social Earned Media on Sales: A Study of a Monocentric Marketplace.	Journal	Andrew T. Stephen , Jeff Galak	Journal of Marketing Research	The Effects of Traditional and Social Earned Media on Sales	C: published in 2020, not recent R: Cite at Discussion part 3.4 A: Published article, with academic authors, Publish in Journal of Marketing Research, Credible	https://doi.org/10.1108/jmr-09-0401